Rapido for Resource Sharing

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Ex Libris, part of Clarivate

April, 2024
Current state

Alma Community Resource Sharing Landscape

Where Rapido comes in

Rapido community

Rapido roadmap
Current State

28th April, 2024
UKI: RapidILL

Libraries using RapidILL in UK and Ireland

<table>
<thead>
<tr>
<th>Year</th>
<th>Libraries</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>6</td>
</tr>
<tr>
<td>2021</td>
<td>24</td>
</tr>
<tr>
<td>2022</td>
<td>49</td>
</tr>
<tr>
<td>2023</td>
<td>56</td>
</tr>
<tr>
<td>2024</td>
<td>59</td>
</tr>
<tr>
<td>Implementing</td>
<td>63</td>
</tr>
<tr>
<td>Rapido</td>
<td>69</td>
</tr>
</tbody>
</table>

Includes 6 using Rapido and libraries not using Alma.
Libraries Recently Live with RapidILL
Six Institutions now Live with Rapido

<table>
<thead>
<tr>
<th>University of Liverpool</th>
<th>LSBU - London South Bank University</th>
<th>Nottingham Trent University</th>
</tr>
</thead>
<tbody>
<tr>
<td>2022</td>
<td>2023</td>
<td>2023</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>University of Exeter</th>
<th>University of Derby</th>
<th>University of Caerdydd</th>
</tr>
</thead>
<tbody>
<tr>
<td>2023</td>
<td>2023</td>
<td>2023</td>
</tr>
</tbody>
</table>
Alma Community: Resource Sharing Landscape
UK and Ireland Alma Community: Resource Sharing Landscape

Facts and Figures

~98 Alma in the UK and Ireland

- ~90% Institutions use Alma Resource Sharing
- ~50% Use RapidILL
- 6 use Rapido
- 243K borrowing requests placed in the last year across the UK resource sharing network
UKI: Borrowing Requests: Methods of Requesting

Snapshot:
243k in last 365 days
UKI: Borrowing Requests: Methods of Requesting

- RapidILL, 122,293
- ISO, 16,153
- Email, 20,593
- Rapido, 1,557
Where Rapido Comes in
What if Users Could Borrow a Title Like They Order a Pizza?
What Does it Take to Order a Pizza?
Borrowing Workflows with Rapido

One user interface for discovery and borrowing

One staff interface for managing all requests
Make Borrowing a Title as Easy as Ordering a Pizza

How?

- One interface for users
- Discover and borrow materials on the same interface
- Borrowing services available 24/7
Make Borrowing a Title as Easy as Ordering a Pizza

How?

- One interface for users
- Discover and borrow materials on the same interface
- Borrowing services available 24/7
- Choose their preferred option and track delivery
Make Borrowing a Title as Easy as Ordering a Pizza

How?

- One system for staff
- Manage all ILL requests in one system
- Receive requests with pre-populated forms
- Fulfill 9/10 requests in under 24 hours
Making Borrowing as Easy as Ordering a Pizza

<table>
<thead>
<tr>
<th><strong>Adapt to new habits</strong></th>
<th><strong>Meet users’ deadlines</strong></th>
<th><strong>Help staff work smarter</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Patrons access any material using the discovery interface</td>
<td>Libraries fulfill 9/10 requests in under 24 hours</td>
<td>Staff manage all requests through one interface</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Automation and mediation handle volume</td>
</tr>
</tbody>
</table>
## What Comes with Scale i.e. as More Libraries Adopt Rapido

<table>
<thead>
<tr>
<th>Email</th>
<th>Peer to Peer</th>
<th>Pod model</th>
</tr>
</thead>
<tbody>
<tr>
<td>• 78,464 emails</td>
<td>• 18,252 ISO requests</td>
<td>• 1,251 borrowing requests</td>
</tr>
</tbody>
</table>
| • Manual workflows associated with email processing would significantly reduce | • As the UK Rapido pod grows, peer to peer volume would reduce | • Libraries can group based on:  
  – Delivery time,  
  – Loan period  
  – Renewals: Allow, auto, max  
  – Expiry days | • Similar to efficiency gain with RapidILL |
University of Liverpool

131% increase in submissions for interlibrary loans (ILL) from the previous year

Halved the annual average cost per fulfilled interlibrary loan request

24h turnaround time for digital content
300% increase in borrowing request

86% of request fulfilled within 24 hours

Entire increase handled with existing staff

“ Oh, no! How are we going to cope with that?” asks Cox. “Actually, thanks to all of the automatic processes within Rapido, we managed the increase absolutely fine.”
Share Resources with your Favorite Partners: Rapido Pods

- Email
- British Library
- CCC Get It Now
- ILLiad
- Reprints Desk
- Decline

My Library

International Rapido pod
Regional Rapido pod
Consortial Rapido pod

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Rapido Integrations

Formats support: ISO, mail, NCIP, external partners

- P2P: ILLiad
- Alma Find a partner
- INN-Reach
- Alma RS & Rapido pods
- Rapido pods
- RapidILL pods
- OCLC WorldShare ILL and Tipasa
- ReShare
- RePrints Desk
- CCC Get it now
- Internet Archive
- Unpaywall

Tight | Loose
Rapido Roadmap
Digital Models of Resource Sharing

Control Digital Lending (CDL)

Article and Book chapter ILL

Get a digital copy
Delivered in 24 Hours by email

GET IT

eBook ILL
Future
As regulation and practices are established, we envision resource sharing options via CDL.

- Get a digital copy:
  Typically delivered in **1 Hour**
  Keep for **14 days**

- Request a digital chapter or pages:
  Typically delivered in **24 Hours** by email
Article and Book Chapter

Rapido and RapidILL
eBook ILL: 2024 Rapido

Allows libraries to lend an eBook based on vendor license agreements

Rapido ensures that the system maintains the model of fulfillment set by the content provider
eBook ILL: 2024 Rapido

Request eBook Version

1. Note the Interlibrary Loan Code for the United States
   Check before requesting

Email

* test@exlibrisgroup.com

Volume

Tell us something about your request

RESET FORM  SEND

Delivered in
7 Days
Keep for 112 days

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Integration with ILSs and Discovery Layers
## Integration Points

**Inventory**
- Bibliographic and holdings data are key to:
  - The end user experience
  - Enabling auto mediation and streamlined staff workflows

**Real time availability**
- Enables precision when auto selecting lenders
- 96% of Rapido requests are filled by the first lender

**Circulation**
- Rapido updates the ILS when a lender ships an item
- Removing need to re-key

**Discovery Layer**
- PrimoVE: Embedded experience
- Other discovery layers: Link out or potential for API integration

### How?
- OAI-PMH for physical holdings load
- KBART for e-resources
- Utilize ILS API
- NISO Circulation Interchange Protocol (NCIP)
- APIs
- OpenURL
# ILSs Roadmap

<table>
<thead>
<tr>
<th>ILS</th>
<th>Inventory</th>
<th>Real time availability</th>
<th>Circulation</th>
<th>Patron look up</th>
<th>General Availability</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alma</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Sierra</td>
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<td>✓</td>
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</tr>
<tr>
<td>FOLIO - EBSCO</td>
<td>✓</td>
<td>April 2024</td>
<td>April 2024</td>
<td>April 2024</td>
<td>Summer 2024</td>
</tr>
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</table>
Thank You